News from Logan and Beaudesert Hospitals Wednesday, 28 February 2018

> Featured: Associate Professor Arun Dahiya General Cardiologist & Cardiovascular Imaging Specialist Senior Staff Specialist, Royal Brisbane and Women's Hospital & Logan Hospital

Emergency Department 'Our Hospital, Our Community' page 4

> Closing the Gap in health care services page 5

**Rotary gives gift** of reading to newest residents page 6



## wins international award page 3





Metro South Communications Metro\_South\_Communications@health.qld.gov.au

### RESPECT in EVERYTHING

### **C.A.R.E Program** creating a civil and respectful environment

The **C.A.R.E Program** works hand in hand with the "Speaking Up For Safety" message providing a platform for you to submit an anonymous feedback message to a colleague who has either championed or undermined a culture of civility, respect, professionalism and safety.



## For full details click here >>

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CIVILITY

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C.A.R.E

### Norld class Logan cardiac services behind esteemed award

PHILIPS

Logan Hospital's world class cardiac imaging services have played a key role in recognising A/Prof Arun Dahiya with an award for best presentation at the world's largest cardiac conference recently.

A/Prof Dahiya said his case presentation, "Intra-Myocardial Haemangioma Mimicking Hypertrophic Cardiomyopathy-Evaluation by Multimodality Imaging" was the only one from Australia to win an award at the world's most premier cardiac MRI conference in Barcelona, Spain.

He said this prestigious honour for Logan Hospital and Australia would not have been possible without the excellent collaborative work of the Department of Cardiology and Department of Medical Imaging at Logan Hospital.

"It was the vision of Dr Prasad Challa, Director of Cardiology and Mr Mark Horder, Director of Medical Imaging, that guided me to establish cardiac imaging services in Logan Hospital in 2013."

A/Prof Dahiya said the real credit for this triumph however, went to Desmond Hardman, Senior Radiographer MRI; Colin Jeffries, Senior Radiographer CT; and Carly Hughes, Director of Clinical Measurement and their team members such as Bec Griffin for providing world class cardiac imaging services at Logan Hospital. **Featured:** A/Prof Arun Dahiya, Dr Prasad Challa, Des Hardman, Bec Griffin and Colin Jeffries. **Inset:** Carly Hughes



published presentation

PULSE

PULSE

"Our Hospital, Our Community"

Logan Hospital Emergency Department

The efficiency of our Emergency Department has a big impact on the QAS.

My Mum lives in a retirement village and, like many other elderly people has needed urgent assistance from the Queensland Ambulance Service.

If she gets sick it's important for an ambulance to be available to get to her quickly.

Dr Stuart Young Director Emergency Department



Gap

>Closing the

# Closing the Gap in health care

Enter the Closing the Gap art competition and be in the running to win some fantastic prizes including vouchers, one of two Didgeridoos, traditional Aboriginal shields and two digital paintings.

Closing date: March 14 Winners announced: Macrh 22 (See Page 7 for details)

#### What drives the health gap?

- Cardiovascular diease
- Diabetes
- Mental health disorders
- Chronic Respiratory Disease
- Intentional injuries
- Cancers

Logan Hospital staff are committed to Closing the Gap in health care and have put their own faces to the cause, helping create a huge art statement thanks to Aboriginal and Torres Strait Islander Coordination Capability Officer and artist Charlie Waters.

Charlie said 300 staff had been photographed with those pictures superimposed over Making Tracks art which would decorate the main foyer of Logan Hospital during NAIDOC Week.

He said Closing the Gap reduced inequalities between Aboriginal and Torres Strait Islander and non-Aboriginal and Torres Strait Islander Australians.

"The Close the Gap initiative within Logan Hospital has made a massive impact on addressing health priority areas for our Aboriginal and Torres Strait Islander consumers that frequently access our services.

"By addressing and implementing Close the Gap strategies, we will greatly improve not only health for Aboriginal and Torres Strait Islander people but also the wider community.

"As the Aboriginal and Torres Strait Islander Capability Officer HEAU we have formed a committed Logan Hospital Closing the Gap Working Party that will aim to support Logan Hospital address Close the Gap initiatives to make the hospital a culturally safe place to access," Charlie said.

"If you are interested in being on the working party please don't hesitate to contact me."

> Charlie can be contacted via email: Warren.Waters@health.qld.gov.au

Partnerships



### Community Voices

Did you know our facilities receive fantastic feedback each and every week? Here is a recent example sent to Beaudesert Hospital.

I would like to give a major compliment and a five star rating to the Beaudesert Hospital at the Maternity Ward.

All the staff in Maternity were wonderful, caring, polite and a joy to be around.

This is my third baby and this is the best experience I have ever had with a maternity ward. I can not fault this maternity ward - very, very happy.

All lovely staff. Also want to compliment Kelly O and Kellie Clarke my midwives for being by my side. So helpful and caring. Most wonderful nice ladies I have ever met along my journey.

Thank you!

Little Lincoln Sallis might have only been born last week but he already knows the gift of reading thanks to a generous donation of books by the Rotary Club of Logan.

Coinciding with the Club's birthday, the annual delivery of children's books to ward 2D is part of Rotary's commitment to children and reading.

President Kathryn Hester said it was always special to visit

Logan Hospital and its new mums to drop off the books purchased with money raised from various fundraising events throughout the year including their major raffle and Bunnings BBQ's.

"Reading is so important for children in their early years and sets them up for life," she said.

Nursing Director Women's and Children's Services Mellissa Knox said Logan Hospital was eternally grateful for Rotary's generosity and community spirit.

JHM

### Intranet satisfaction survey:

What do you think about QHEPS?

For many years, QHEPS has been Metro South Health's primary online tool for finding information. But does it still meet your needs today?

Share your views on what works well and what we could improve to help you do your job.

Complete our quick **online survey**:

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Every dollar lost to fraud directly impacts the services and equipment available for our patients.

Look out for theft. Report it immediately.

Fraud Awareness Month 2018

gheps.health.gld.gov.au/metrosouth/fraud

If you see it, report it!

Contact Workforce Services or the Staff Integrity and Investigations Unit Complaints\_Resolution\_Metro\_South@health.qld.gov.au



Cyber criminals are on your back — stay alert of the threat and beat the attack.

More cyber security tips coming soon.

Announcements

Search **Q** Cyber Security on QHEPS to find out more

Community Voices

### Close the Gap Art Competition Logan Hospital Staff

#### Theme: What does closing the gap mean to you?

Closing the Gap is a government strategy that aims to reduce disadvantage among Aboriginal and Torres Strait Islander people with respect to life expectancy, child mortality, access to early childhood education, educational achievement, and employment outcomes. It is a formal commitment made by all Australian governments to achieve Aboriginal and Torres Strait Islander health equality within 25 years.

#### Entry Prizes Winning Prizes any artistic medium welcome

Accepting submissions at the Allied Health Reception from March 1st

### Closing Date: 14th March



Original work only 2018 Short art work summary One entry per person Free entry Art to be displayed for 1 month

Logan Hospital CTG Working Party Ph: 31569576 E: warren.waters@health.qld.gov.au

#### Building staff awareness of: - discharge against medical advice - fail to attends - did not waits

possible preventable hospitalisations
28 day re-admitts

Rule: consider your own cultural background as your main influence towards your design



Community Voices

#### Did you know our facilities receive fantastic feedback each and every week? Here are some recent example sent to Logan Hospital.

#### Good afternoon,

Today I have spent almost 4 hours on the phone trying to find a provider number for a Dr in your hospital (Princess Alexandra and Logan) without any luck.

I was eventually put through to Callum (Logan Hospital) who went above and beyond to help me find these details.

He was friendly, helpful and extremely competent. I just wanted to let you know I am very appreciative of Callum's help and excellent service. You are very lucky to have him on your staff.

Kind regards,

**KW** Receptionist/Practice Manager



GET SET FOR THE GAMES Wednesday 4 to Sunday 15 April

#### If you are planning on taking any leave between Wednesday 4 April and Sunday 15 April, please notify your line manager and submit all leave forms as soon as possible.

During the Games, it's business as usual for all Metro South Health services. All staff need to plan ahead and be prepared to change usual transport habits, especially for trips made on busy routes during peak times.

#### Learn more >>

QHEPS link: https://qheps.health.qld.gov.au/metrosouth/comm-games

Just a short note to let you know about my experience dealing with the Edoscopy Unit at Logan Hospital.

The reception people, admitting nurse, ward nurse, theatre nurse, specialist, recovery ward nurses and all other care nurses were friendly and approachable people I had the pleasure to have met in my short stay.

I have nothing but admiration for their dedication to their job.

Although I cannot recall their names, I wish to thank them for the care they showed me.

With kind regards

BO